



At a glance

Top

Twin Talk socket for connection of your telephone, fax or modem

Switch

Selects whether the attached phone will ring to your existing or new phone number.

Ring LED

Indicates your line is ringing when either your existing or new number is called. It will flash a few seconds before any phone begins to ring.

Twin Talk line cord to wall socket

Underneath

Product Label

Battery compartment cover

2 x AA batteries

Space for Wall Mounting Pad

Battery Saver Tab

Release Catch

Introduction

Unpacking

If anything is missing, please contact your place of purchase immediately.

Two Twin Talks each with 2 X AA batteries fitted

Two fixing pads

For your records

Date of purchase:

Place of purchase:

For guarantee purposes proof of purchase is required so please keep your receipt.

Safety information

General

Do not dismantle your Twin Talk.

Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Do not expose your product to direct sunlight, extreme cold or place it near heating appliances.

Do not submerge any part of your product in water and do not use it in damp, humid or wet conditions.

Do not expose your product to fire, explosive or other hazardous conditions.

Cleaning

Simply clean with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Note

If the batteries are exhausted, telephones will not be able to make or receive calls and therefore cannot be used to connect to the emergency services. In these circumstances you should connect the telephone directly to the telephone wall socket.

Setting up

The BT Call Sign service gives you two telephone numbers on your telephone line – your existing number and a new number.

Note

BT Call Sign is only available on BT exchange lines. Twin Talk will not work on connections provided by other telephone service providers. Your first 3 months use of the Call Sign service is provided free with your Twin Talk pack.

To connect to BT Call Sign

Call BT on freefone 0800 169 1406 to connect to your Call Sign service. Lines are open 8.30am-5.00pm, Monday to Friday.

The BT Customer Services Advisor will ask for your name, address and the date you want your Call Sign service to be connected.

Please be ready to quote the PIN number on the back page of this user guide.

The Advisor will give you your new telephone number. The new number can be listed in the telephone directory, to list your new entry ring BT on 150.

Note

Your BT bill will show the cost of keeping the Call Sign service along with a credit to cover the first three months charge. After three months, Call Sign will be continued automatically at the usual quarterly price.

Installing BT Twin Talk

Twin Talk has been designed for simple connection to your existing telephone wiring and sockets.

You can install Twin Talk:

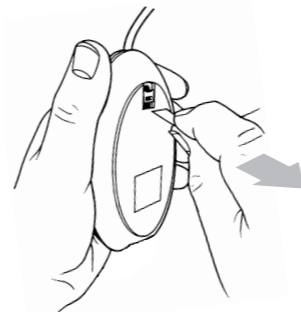
- for two phones
- for a phone and fax/modem
- as a Mini Business System which automatically transfers an unanswered call to another phone, see 'Creating a Mini Business System'.

1 Check the switch



Make sure the switch is towards the Twin Talk telephone socket.

2 Pull out the battery saver tab

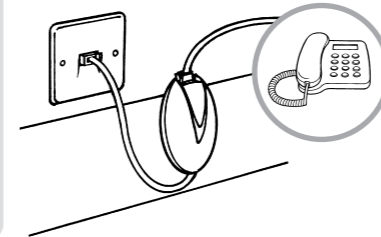


3 Connect the first Twin Talk

Unplug your telephone from the wall socket.

Plug the Twin Talk into the wall socket.

Plug your telephone into the Twin Talk.



Note

If you subscribe to Broadband, ensure that your Twin Talk is plugged into the Broadband microfilter.

4 Set the switch

If you want your existing number to ring on this telephone, ensure that the switch is set towards the Twin Talk telephone socket.



Switch setting for existing telephone number.

For your new number to ring at this phone, move the switch towards the Twin Talk line cord.



Switch setting for new telephone number.

Important

Your Twin Talk will be operational about 12 seconds after installation.

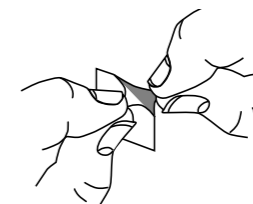
5 Plug in the second Twin Talk

Follow steps 1-4 shown previously to connect your second Twin Talk to your other wall socket.

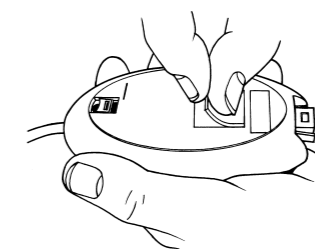
Wall mounting your BT Twin Talk

You can fix your Twin Talk to the wall or skirting board using the sticky pads provided.

First separate the two pads.



Pull the backing paper off one pad and press it over the square shape on the battery cover.



Pull the backing paper off the other pad and press it into the required position on to the skirting board or wall (if you are fixing to the skirting board, take care that you don't fit the pad too close to the floor).

The pad on your Twin Talk will attach itself to the pad on the wall under pressure.

Important

We recommend that you add further BT Twin Talks to other telephone sockets in your home or office. Any phones connected to your telephone line which are not plugged into a Twin Talk:

- will ring to all incoming calls
- will ring a few seconds before phones connected to a Twin Talk
- may interrupt calls being made on other Twin Talk extensions
- do not offer call GuardCall privacy (see GuardCall) so users can listen into calls and talk to your callers
- may interfere with the operation of other Twin Talk extensions

Using your BT Twin Talk with a fax machine/PC fax modem

Your Twin Talk system can be used to provide a second telephone number for your fax. This can be a fax machine or the fax modem and software installed on your PC.

Twin Talk ensures the callers dialling your fax number will only be connected to your fax machine, while callers dialling your phone number will ring your telephone.

Note

If giving your fax machine the new number, try a test call to make sure the number works. A few fax machines will only answer to the normal ringing pattern of your existing number.

If the new number does not work on your fax, then use your existing number for fax and your new number for phone calls.

BT Twin Talk

Allows you to route incoming calls to the phone of your choice

User Guide