



At a glance

Display

Displays name and number information in the calls list and directory. Also shows battery low warning for up to two weeks before the batteries run out.

Scrolling buttons

Use to move up and down through the calls list and directory. Also used to adjust the contrast of the display.

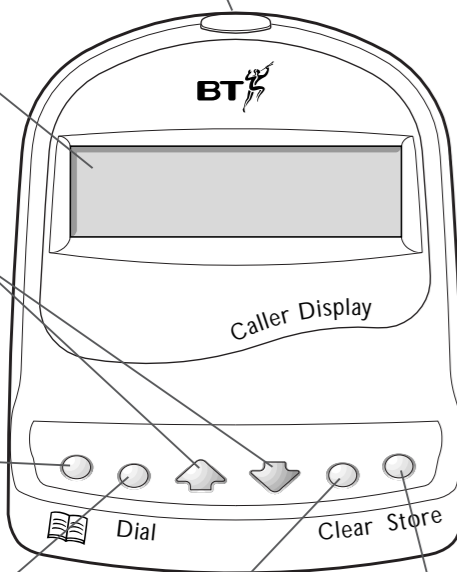
Directory

Use to access names and numbers you have stored in your directory.

Dial button

Press to dial a number shown on the display.

New call indicator
Flashes when new calls have been received since you last viewed the calls list.

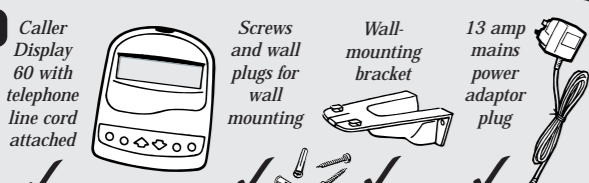


Clear button
Deletes names and numbers stored in the calls list and Directory.

Store
Use when storing and editing names and numbers in the Directory.

IMPORTANT

Check that your Caller Display 60 is complete. When you unpack it you should have:



Introduction

Your Caller Display 60 is designed for ease of use and is made to the high standards set by BT.

Thank you for choosing BT's Caller Display 60. You can expect many years of quality service.

Please read the instructions carefully before use and keep this User Guide for future reference.

Hints and tips boxes

In this user guide we've included helpful tips and useful notes. They are shown in a white box like this.

For your records

Date of purchase:

Place of purchase:

Serial number:

(see base of unit)

Purchase price:

(for warranty purposes, proof of purchase is required, so please keep your receipt)



Installing your Caller Display 60

Situating your Caller Display 60

Position your Caller Display 60 within 2 metres of a phone socket and 3 metres of a mains power socket.

Do not stand it on carpets or other similar surfaces which might generate fibres.

Do not cover or enclose the machine. Allow a free flow of air to its surfaces.

Your Caller Display 60 can be wall-mounted. For instructions on how to do this, see 'Wall-mounting'.

Insert back-up batteries

- Open the battery compartment at the back of your Caller Display 60 by pushing it upwards from the bottom edge.
* You will need 4 x AAA alkaline batteries. (NOT INCLUDED).
- Insert the batteries as shown in the diagram then replace the lid.



It is important to maintain the batteries in your Caller Display 60. Information in the Calls List and Directory will be lost if a power failure occurs without batteries fitted.

Battery low indication



The 'battery low' symbol will remain on the display until back-up batteries have been fitted.

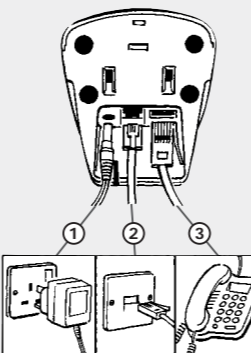
When the batteries are nearing the end of their useful life the display will show the 'battery low' symbol. The same symbol will be shown when the batteries are completely flat.

Check your telephone wall socket



If you do not have a modern-style socket, call **Freefone 0800 800 150** and ask for a BT engineer to come and fit the correct type. This is a chargeable service.

Connect the leads



- Fit the mains power adaptor.
- Plug the Caller Display 60 into the telephone wall socket.
- To connect a telephone to your Caller Display 60, plug the telephone line cord into the socket on the back of the unit.

BT's Caller Display Service

Your Caller Display 60 receives and displays caller information, which is transmitted over the BT network. The information will include the date and time the call is received, and in most cases the caller's phone number.

Your Caller Display 60 will also display the caller's details while you are engaged on another call. This will only be displayed if you are engaged on another call using a telephone connected to your Caller Display 60 (not an extension phone).

To enable your Caller Display 60 to show this information, you will first have to subscribe to BT's Caller Display and Call Waiting Services, details of which are obtainable from BT on:

Freefone 0800 800 150 for residential customers.

Freefone 0800 800 152 for business customers.

Information displayed via other UK networks

To enable your Caller Display 60 to display information transmitted via another UK network, you will first have to subscribe to that network's own Caller Display and Call Waiting Services. Call your network provider for more information.

▶ **Your Caller Display 60 is now ready for use**



Using your Caller Display 60

Using the calls list

When your Caller Display 60 receives a call, it automatically stores the caller's phone number and other information in the 'calls list'.

If the name of the person calling has been stored in your Caller Display 60 Directory, his or her name will be displayed in the calls list.

It can store a maximum of 30 calls. To make room for new calls it discards old stored numbers starting with the oldest.

Your Caller Display 60 will store the callers details whether the call has been answered or not.

Setting the date and time

The date and time will be set automatically the first time you receive a call, provided you have subscribed to a Caller Display service.

New calls indicator

A red 'new calls' indicator flashes to tell you that new calls have been received since you last checked the calls list.

The number of new calls received will also be displayed in the top right hand corner of the display.

Reading the calls list

- Press the **▼** button. This brings up details of the most recent incoming call.
- Press the **▼** button again to display the next most recent call. Continue pressing until the display shows **END OF LIST**.
- Press the **▲** button at any time to move up the list.

Adjusting the contrast on the display

You can adjust the contrast on the display to make the screen lighter or darker for you.

- Press **and hold** the **▼** button.
- Press the **▲** button. The display shows **LCD CONTRAST**.

- Press the **▲** button until the contrast you want is available.
- Release the **▼** button. The contrast on the display is now set.

Dialling numbers stored in the calls list or Directory

- Press the **▲** and **▼** buttons to find the number you wish to dial from the calls list or Directory (see "Using the Directory").
- The number on the display is dialled automatically. When the number is dialled the display will show **LIFT HANDSET**.

- Lift the handset of the telephone connected to your Caller Display 60 within 10 seconds. When the connected telephone is in use, the 'extension in use' icon appears.

If you have dialled the wrong number, or wish to stop dialling out, press the **Clear** button.

Deleting a single number from the calls list

- Press the **▲** and **▼** buttons until you have found the number you wish to delete.

- Press the **Clear** button twice in quick succession (within one and a half seconds). The number is now deleted.



Deleting all numbers from the calls list

- Press the **▲** and **▼** buttons to display any call from the calls list.
- Press and **hold** the **Clear** button for approximately 6 seconds until the display shows **LIST EMPTIED**. All numbers in the calls list are now deleted.



Caller information not available

With some incoming calls the telephone number of the caller is not available and cannot therefore be displayed on your Caller Display 60.

In this case, Caller Display 60 provides you with some explanatory information about the type of call you have received. This comes in the form of a text message and will be one of the following:

INT'L (International)
Call received from outside the UK.

UNAVAILABLE
The caller's exchange/network/switchboard does not operate a Caller Display service.

WITHHELD
The caller has not permitted his or her number to be sent.

OPERATOR *
The call has been made via the operator.

PAYPHONE *
The caller is ringing from a payphone.

RINGBACK *
The telephone number you have set on Ring Back is now free to receive your call.

NO NUMBER
See 'HELP' section. This message will not be stored in the calls list.

* Some text messages can have numbers associated with them. Your Caller Display 60 will alternate between the text message and the telephone number. They will be displayed for 5 seconds each.

Call Waiting

When you are on a call and another person tries to call you, your Caller Display 60 lets you know by displaying the Call Waiting icon C/W on the screen, and any associated number and text message.

You will also hear a series of soft beeps, repeated every few seconds, from the telephone connected to your Caller Display 60, alerting you to the waiting caller.

Call waiting enables you to put the first caller on hold and answer the new call, and also to switch between the two calls.

This is achieved using the Recall button on the telephone connected to your Caller Display 60.

Using Call Waiting

- 1 The C/W icon on the display begins to flash, and you hear a soft beep from the telephone connected to your Caller Display 60. Any associated number and text messages will also be displayed.
- 2 Press the Recall button on your telephone, to put the current call on hold and talk to the new caller. You can switch between the two callers using the Recall button.
- 3 Press the Recall button again to switch back and forth between the two callers.

When one of your callers hangs up, you are automatically switched back to the remaining caller.

If you have taken a call on a parallel telephone and a second call is received your Caller Display 60 will not display nor store the caller details. This will also occur if you use a doubler to connect your telephone to your Caller Display 60.

Your Caller Display 60 will identify a Call Waiting call in the calls list by the C/W icon.

- 1 Press the Store button. The display shows STORE.
- 2 Press the Directory button. The display shows the number of entries eg. ENTRIES 1, followed by ENTER NUMBER. The display then shows the number 1 to the left of the first line.
- 3 Use the ▲ and ▼ buttons to scroll through the numbers 1 2 3 .. 8 9 0 then enter space followed by 1. Press the Store button to confirm the selected digit.



Repeat the above until all the digits are entered.



Using the Directory

Your Caller Display 60 can store up to 10 names and numbers in its Directory. You can also store them yourself by using the ▲ and ▼ buttons, or by copying them from the calls list (see "Copying stored numbers from the calls list to the directory"). When a call is received and the number matches one stored in the Directory, the name of the caller will be shown on the display.

Storing a number and name in the directory

- 4 When you have reached the final digit press the button Store twice. This display then shows A to the left of the bottom line.



- 5 Use the ▲ and ▼ buttons to scroll through the letters A to Z.



- 6 Press the Store button to confirm the letter. The second character is then displayed.



Repeat the above until all the characters are entered.

- 7 When you have reached the final character press the Store button twice.



You can also store + and a space. Both these options are available between Z-A.

Dialling a number stored in the directory

- 1 Press the Directory button. The display shows the most recently viewed name in the list.
- 2 Use the ▲ and ▼ buttons to find the person you want to call.
- 3 Press the Dial button. The number is dialled automatically.



Deleting a number stored in the directory

- 1 Press the Directory button to display the last name viewed.



- 2 Use the ▲ and ▼ buttons to find the entry you want to delete.



- 3 Press the Clear button twice in quick succession (within 1 and a half seconds). This deletes the displayed entry.

Editing a number and/or name stored in the directory

- 1 Press the Directory button.



- 2 Use the ▲ and ▼ buttons to search for the entry you wish to edit.



- 3 Press the Store button. The cursor will underline the first digit of the number and flash it. This digit can now be changed.



- 4 To enter a digit press the ▲ and ▼ buttons. This overwrites the existing digit.



- 5 To delete a digit, press the Clear button.



- 6 To move the cursor press the Store button.



- 7 To edit the name press the Store button twice. The cursor will underline the first letter of the name and flash it. This letter can now be changed.



- 8 To enter a new letter press the ▲ and ▼ buttons. This overwrites the existing digit.



- 9 To delete the letter, press the Clear button.



- 10 To move the cursor press the Store button.



- 11 Finally, Press the Store button twice on the last character. The display then shows STORED. The revised entry is displayed for a few seconds.



Copying stored numbers from the calls list to the directory

- 1 Use the ▲ and ▼ buttons to find the number you wish to store in the directory.



- 2 Press the Store button to bring up the ENTER NAME prompt.



- 3 Enter the name using the ▲ and ▼ buttons (see "Storing a name and number in the directory").



- 4 Press the Store button twice. The name and number are now stored in your directory.



Help

If you have any difficulty using your Caller Display 60, look in this section first for solutions to the most common problems.

- **No dialling tone**
Make sure the telephone line cord is plugged into the telephone socket at the back of the unit and that the telephone line cord is connected to your wall socket.
Check that no other extension is in use.

- **Display screen not functioning properly or goes blank**
Check whether the batteries are fitted correctly.

Adjust the contrast on your display (see 'Adjusting the contrast on the display').

- **Caller Display messages not being received**
To be able to receive and display messages, you must subscribe to the Caller Display Service on your line. For more information about the service, please call BT free of charge or your service provider.

- **Phone does not ring**
Check that the ringer is not switched off on the phone that is connected to your Caller Display 60.
Check that no other connected phones are off the hook.

Check whether you have too many phone extensions in your home or office. For help with this, please refer to the section 'How many phones can you have?' in Technical Information.

BT can supply a REN booster to support up to 8 separate pieces of equipment connected to your line.

- **Answering machine is cutting short messages**
In the unlikely event of your Caller Display 60 receiving a second call while recording, you should note that the recording will terminate. However, both caller's details will be stored in the calls list, and the second caller will be able to leave a message in the normal way.

- **NO NUMBER displayed**
Your Caller Display 60 checks the content of the Caller Display messages it receives. If it detects a problem with a message, it displays NO NUMBER rather than risk leaving a message with a possible mistake. This does not mean your telephone is faulty.

If you continually receive NO NUMBER messages, call:

Freefone 0800 800 150 for residential customers.

Freefone 0800 800 152 for business customers.

or your Service Provider.



Technical information

Environment
Your Caller Display 60 should be kept free of dust, moisture, high temperature and vibration, and it should not be exposed to direct sunlight. It should not be used in bathrooms or near water.

Warning
Your Caller Display 60 is designed to be operated in a normal office or domestic environment only, where the relative humidity is no more than 60%.

Maintaining your Caller Display 60
Clean with a soft cloth.
Do not clean with a wet cloth.
Do not clean with abrasive materials or solvents, as these may damage the unit.
Do not spray with aerosol cleaner.
Do not place on untreated antique furniture.

How many phones can you have?
Although you may have any number of sockets, it is important to limit the number of phones and other items connected in order to ensure that each phone will ring.

All telephone equipment has a Ringer Equivalence Number (REN), which is used to calculate how many pieces of equipment may be connected to any one telephone line. Your Caller Display 60 has a REN of 0.

Telephones provided by BT have a REN of 1, unless otherwise stated on the underside of the phone. Even where the number of telephones has been limited there is no guarantee that different types of phone on the same line will ring, even when the REN is less than 4. You must not connect more than 4 Caller Display products to a single line.

Network connection information
Your Caller Display 60 is designed to work with both BT and other UK networks, including cable. The equipment operates in the same way on all networks, but on some UK networks the caller's information will not be displayed until after the first ring.

The Caller Display service does not function when connected to most switching systems.

Advice on connection to BT systems can be obtained by dialling BT **Freefone 0800 800 152**.

Guarantee

If you own your Caller Display 60 and it is under BT's guarantee:

BT guarantees the product for one year, provided that:

- The goods have only been used for their intended purpose, and have not been subjected to misuse or been wilfully or accidentally damaged.
- The goods have not been tampered with or repaired by anyone other than BT, its staff or its agents.

If a fault does occur, and you bought the unit yourself, it will be either repaired or replaced free of charge provided you return it to where you purchased it and produce your receipt.

The terms and conditions of this guarantee do not affect your statutory rights.

If you own your Caller Display 60, but the guarantee period has expired:

If your Caller Display 60 needs repair after the guarantee period has ended, it must be repaired so as to remain compliant with the approval requirements for connection to the telephone network.

For details of BT's recommended repair agents, please call BT free of charge on **Freefone 0800 800 150**, or visit your nearest BT shop.

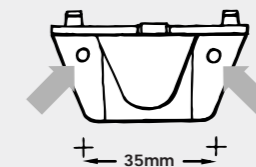


Wall-mounting

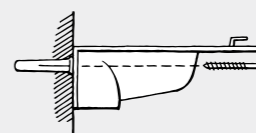
Your Caller Display 60 can be wall-mounted using the screws and wall plugs provided. Use the wall-mounting bracket provided as a template.

- Before you wall-mount your Caller Display 60, check that:
- the wall can support the weight of the apparatus
 - the position you choose leaves sufficient space for the unit to be clear of any obstruction on the wall, such as a shelf or cupboard.

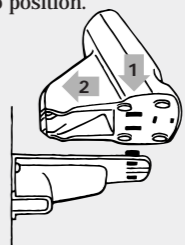
- 1 Holding the wall bracket against the wall ensuring it is level. Then, with a pencil, mark through holes in bracket for drilling. Alternatively make 2 marks 35mm apart.



- 2 Drill 2 holes suitable for the wall plugs supplied then screw to the wall through the holes in the bracket.



- 3 Place your Caller Display 60 centrally over the bracket, ensuring the 2 lugs on the bracket engage into the slots on base of unit as shown. Then slide the unit towards the wall until it clicks into position.



CALLER DISPLAY 60

Userfriendly Guide

For use with BT's Caller Display*

*Caller Display service requires set-up by BT or your service provider and connection to a digital exchange



The Telecommunications services described in this publication are provided subject to Services and equipment are provided subject to the conditions set out in them.

BT America, Japan and Asia



© British Telecommunications plc 1998
Registered in England No. 1800000.
Printed in Malaysia
Designed by The Art & Design Partnership Limited

CE compliant to 89/336/EEC (EMC Directive) & 73/23/EEC (Low Voltage Directive)

APPROVED for connection to telecommunication systems specified in the instructions for use subject to the conditions set out in them.

Touchtone™ is a registered trade mark of British Telecommunications plc in the UK. Nothing in this publication forms any part of any contract.

respective standard conditions of contract. Services and equipment are provided subject to the conditions set out in them.

Registered Office: 81 Newgate Street, London EC1A 7AL

Registered in England No. 1800000.
Printed in Malaysia
Designed by The Art & Design Partnership Limited

© British Telecommunications plc 1998
Registered in England No. 1800000.
Printed in Malaysia
Designed by The Art & Design Partnership Limited

© British Telecommunications plc 1998
Registered in England No. 1800000.
Printed in Malaysia
Designed by The Art & Design Partnership Limited